

Event Security & Stewarding Manager

The ACC Liverpool Group operates the city's waterfront event campus – the interconnected M&S Bank Arena, ACC Liverpool and Exhibition Centre Liverpool - as well as ticketing agency Ticket Quarter and the Pullman Liverpool Hotel. Playing a leading role in shining a spotlight on Liverpool, we have successfully staged a wide array of national and international events, from shows and conventions, business gatherings to exhibitions, developing our offer over the last decade to that of a world-class provider of venue and event services.

We are looking to recruit an **Event Security & Stewarding Manager** to join us.

Company Benefits

We are an award-winning, world-class venue and our people are at the heart of everything that we do. Recognition and reward are of huge importance to us at the ACC Liverpool Group, and just some of the benefits staff can enjoy include:

- An enhanced holiday scheme, starting with 240 hours (inclusive of BH), which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistant line and contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Employee Reward Platform.
- Agile working and flexitime policies, where appropriate and in line with business needs.
- A dedicated wellbeing strategy to support staff when at work.
- 30 Qualified Mental Health First Aiders onsite.

The ACC Liverpool Group is a place where you can truly make a difference. Some of the wonderful things ACC Liverpool Group have achieved / continue to work towards:

- Disability Confident Employer
- Member of the Fair Employment Charter
- Real Living Wage employer
- Social value impact plan - last year we contributed over £6.4m
- Green Meeting's Gold Standard
- Sustainability Strategy

- Positively influencing biodiversity – we have 3 beehives on our campus grounds
- Carbon Neutral Campus
- Accessibility Strategy
- AccessAble Guide

The Event Security and Stewarding Manager role is a crucial role in event delivery across the ACC campus. The post holder will be integral in the planning, coordination, and operational delivery of the event security and stewarding function, driving and leading the highest possible standards.

The post holder will have relevant event security experience and will act as the point of contact for external security partners, ensuring all providers meet the agreed key performance indicators for delivery.

Directly reporting to the Head of Security, the post holder will design and deliver security briefings in line with the ACC Security Strategy, whilst liaising with external stakeholders to provide a best-in-class event security provision for customers and clients alike.

In addition to the above, the candidate will need to be enthusiastic, like minded and complement our experienced and talented team. If you have drive, passion, ambition and wish to play a part in The ACC Liverpool Group's continuing success story, this could be just the job for you.

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

Closing Date: 11th April 2025

Interview Date: w/c 14th April 2025

For further information, assistance, or to obtain information, please contact the People Team via email recruitment@accliverpool.com

Equality, Diversity & Inclusion

The ACC Liverpool Group know the value of having a diverse and representative team across our organisation. We promote equal opportunities and are committed to having an inclusive work force where everybody feels respected, are treated fairly and diversity is celebrated. As such we strongly encourage and welcome applications from suitably qualified candidates from all members of the community regardless of age, disability, gender reassignment, marriage and civil partnership, race, religion, belief or sexual orientation.